



Bike Florida



## FAMILY FUN RIDE



1, 3, 5, OR 10 MILES | ALL AGES | BREAKFAST INCLUDED

# FAQ, CANCELLATION POLICY, and PACKING LIST

## Frequently Asked Questions

**Q: Can I come on the ride if I cannot ride the whole distance?**

**ANSWER:** Of course! If you need to come off the trail at any point, for any reason, we will have a vehicle capable of picking you and your bike up. We will provide you with the contact info on the first day of the tour.

**Q: What if I have a mechanical issue?**

**ANSWER:** Prior to the ride we will post a few videos on our Facebook page for changing tires and small repairs. There will be a mechanic on the ride with tools, should you have a more

serious mechanical issue. They can troubleshoot the issue and if needed, call a vehicle to pick you and your bike up and transport you to the nearest bike shop if more repairs are needed.

**Q: I'm not a fast rider. What if I'm last?**

**ANSWER:** Because our ride leaders are on the route until every participant has completed the ride, you will never be last. This is an inclusive ride and there is no speed limit that you need to adhere to. We want you to have a positive experience!

**Q: Can I bring an e-bike?**

**ANSWER:** Yes, pedal-assist bicycles are welcome.

**Q: Can I use a mountain bike, fitness bike, or recumbent?**

**ANSWER:** You can use any bicycle you want as long as you can safely operate it!

**Q: What refreshments do you provide?**

**ANSWER:** You are responsible for carrying enough food and water to sustain you for the duration of the ride, so plan accordingly.

**Q: Does registration include any meals?**

**ANSWER:** If a meal is included, it will be listed in the ride description.



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# Cancellation Policy

*Updated 9/11/2023*

By participating in a Bike Florida ride or tour as a participant or a volunteer, you agree to the following cancellation policies.

## Cancelling Your Ride or Tour

If you need to cancel your ride or tour for any reason, the following reimbursement schedule will apply:

<b>Time from start of ride/tour</b>	<b>Refund Amount</b>
More than 90 days	100% refund
61-90 days	75% refund
31-60 days	50% refund
30 days or less	No refund

Exceptions to our cancellation policy cannot be made for any reason, including weather, terrorism, civil unrest, natural disasters, or personal, family, and medical emergencies. For this reason, we highly recommend purchasing trip insurance. For any cancellations or transfers due to COVID-19 related issues, our standard cancellation policies apply.

Requests for cancellations of confirmed reservations must be in writing to [lisa@bikeflorida.org](mailto:lisa@bikeflorida.org) and are effective upon receipt.

## Cancellations by Us

Once you have received a confirmed reservation from us, we make every effort for that trip to go forward. However, Bike Florida reserves the right to cancel any trip for any reason, including but not limited to natural disasters, environmental conditions, or any cause beyond our reasonable control.

Should Bike Florida cancel a trip at any time, for any reason, on which you have a confirmed reservation, we will refund all monies paid by you minus fees and deposits (up to 20%).

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# Packing List

## Civilian Clothing:

- **One “normal” outfit for after your ride.** Although we will be in the Sunshine State, it can get chilly, especially in the mornings and evenings so be prepared for any temps.
- **Walking shoes for after the ride.**

## Cycling Clothing:

- **Bike shorts and jerseys.** Shorts with padding are STRONGLY recommended. Cycling jerseys/ quick - dry shirts to wick moisture away and assist in aerodynamics.
- **Wear good athletic socks.** Extras are encouraged in case of inclement weather. Wicking materials are highly recommended.
- **Bike gloves (optional).** Either full or half finger are fine, just make sure they have plenty of padding on the palms for optimal comfort.

## Layers \* \* IMPORTANT

- Since Florida mornings can be cool, we recommend bringing base layers that you can take off as the day warms up. **Items you can use for layering:** arm or leg warmers, long-sleeved base layers, wind vest, lightweight jacket etc. **TIP:** If you do not have layers or aren't sure, stop by your local bike shop and they will help you get what you need.
- Waterproof, breathable rain jacket.

## Cycling Gear:

- If you are bringing a bike with an odd or custom setup, make sure to pack spare parts that a typical bike shop might not have. You should bring spare tubes and change kit. We will also have spare tubes, CO2 cartridges, and floor pumps.
- Well-fitting bike helmet.
- Water bottles.
- Sunscreen.
- Sunglasses.
- **Optional:** Small backpack or saddlebag for carrying spare tubes and change kit, etc. There will also be spare tubes available in case you need them.

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