



CANCELLATION POLICY

Updated 11/22/2024

By participating in a Bike Florida ride or tour as a participant or a volunteer, you agree to the following cancellation policies.

Cancelling Your Ride or Tour

If you need to cancel your ride or tour for any reason, the following reimbursement schedule will apply:

Time from start of ride/tour	Refund Amount
More than 90 days	100% refund
61-90 days	75% refund
46-60 days	50% refund
45 days or less	No refund

Exceptions to our cancellation policy cannot be made for any reason, including weather, terrorism, civil unrest, natural disasters, or personal, family, and medical emergencies. For this reason, we highly recommend purchasing trip insurance. For any cancellations or transfers due to COVID-19 related issues, our standard cancellation policies apply.

Requests for cancellations of confirmed reservations must be in writing to lisa@bikeflorida.org and are effective upon receipt.

Trip Insurance

Trip insurance is a way to help recover money lost in the event your trip or tour is interrupted. This is one example of trip insurance: [Allianz Travel Insurance](#). Bike Florida is not affiliated with any trip insurance companies.

Cancellations by Us

Once you have received a confirmed reservation from us, we make every effort for that trip to go forward. However, Bike Florida reserves the right to cancel any trip for any reason, including



but not limited to health and safety concerns, natural disasters, environmental conditions, or any cause beyond our control.

In order to maintain reasonable tour prices and to support the health of the organization, Bike Florida does not issue refunds for tours we cancel. For this reason, we highly recommend purchasing trip insurance through your preferred carrier.

In addition, no refund will be given for any of the following:

- Participant's late arrival for a trip
- If a participant leaves a trip for any reason after the trip start date
- Food, services, or overnight lodging for which a participant paid but did not use
- Participant dissatisfaction with the weather or road conditions